



Making it easier to do business with Dufferin Aggregates

Armour Stone

Flamboro Quarry



Dufferin Aggregates – Armour Stone Yard

Flamboro Quarry is the only location within the Dufferin Aggregates family that offers Armour Stone for purchase.

Popular for its grey coloring, durability, and longevity, Flamboro's dark Armour is a favorite for all Armour Stone applications.

Our Small Armour is ideal for landscaping projects, big or small.

Our Large Armour is perfect for use in water retention & erosion control projects. Our customers find Flamboro Large Armour ideal for use in the construction of retaining walls and embankments.

We invite you to visit our facility and discover the natural beauty of Flamboro Armour.

Getting Started

If you are a first time Armour Customer, we have created a tour to introduce you to our facility and to the staff that will be assisting you with all your future Armour Stone requirements.

During your tour you can expect the following:

- An introduction to key personnel for both stone selection and order processing.
- A guided tour of our facility, including scale, dispatch office, Armour Yard, Tarping Area as well as an explanation of our traffic plans and PPE Free Areas within the Quarry.
- A complete explanation of our Safety Policies and Procedures to ensure your visits to our facility are as safe as possible.
- A review of the Ordering procedures for both FOB and FP orders, set up specifically for our Armour Customers.

To book your tour, call 1-855-225-5332.

Before You Arrive

It is important to note that all visitors to the Quarry are required to always wear full PPE (Personal Protective Equipment) when exiting your vehicle.

These are the PPE items you will need to have: (not available on site)

- Hard Hat
- Reflective Safety Vest
- Protective Footwear
- Safety Glasses

Marking Armour Stone

When arriving in the Quarry to mark stone it is imperative that you sign in at the Production Office, at the top of the hill. As an operating Quarry it is vital that we are always aware of all visitors on site.

Once you have signed in at the Production Office, you may proceed down to the Scale House/Dispatch Office so that Dispatch can advise the Armour Yard Staff of your arrival, an escort will be provided if available.

We do require your first purchase of Armour to be marked by yourself or a representative of your company to ensure that you are familiar with our Stone and receive exactly the stone you require. Be sure that you bring along a can of spray paint to mark the Stones you've selected.

Once you have become familiar with the Stone available in our Quarry and our ordering procedures, you can complete follow up orders through our Customer Service team, via phone or email. You can also continue to come into the Quarry to mark your Stones if this process is more convenient for you.

How To Place Your Order

To arrange an Armour Stone delivery, or to pre order for an Armour Stone pick-up simply call our Customer Service team at 1-855-225-5332

You will be able to place your order directly with one of our knowledgeable Customer Service Representatives.

Alternatively, you can e-mail your Armour Stone request directly to our Customer Service team using askdufferinaggregates@ca.crh.com

Ordering Armour Stone – Delivery

If you prefer, we can arrange delivery of your Armour Stone for you. Simply place your order through any of the methods listed below and we will add your order to our weekly Armour Stone delivery schedule, completed each Thursday.

Please note: Orders must be received by Thursday for inclusion in the following weeks schedule and will be scheduled based on availability of the requested Armour Stone.

We will require the following information when taking your order:

- Your information: including your company name, phone number, PO, or Job # and any other information that may be relevant to your account and purchase.
- Complete delivery instructions, including the delivery date requested, site contact name and number, delivery address, nearest main intersection and any special shipping instructions that may be required.
- Your Order Information, including the quantity of Armour Stone you require, the size of stone you are looking for (please provide a range, for example 16-20" H) as well as any other specifications you may require.
- Type of truck requested for delivery.

Once the Customer Service team has received all the orders for the following week, the delivery schedule and route will be completed. Should your requested delivery date not be available, we will schedule you in for the nearest available date and call you the Thursday before, to advise.

Marking your stone is always recommended and is always available to both FOB and FP Customers.

Please note: As delivery locations vary, we can only send a Single Bin for the initial delivery. Once the sight has been verified, we can continue with Double Bin loads if the site has been deemed suitable.

Ordering Armour Stone – Pick Up

When placing an Armour Stone order for pick up we will require the following information:

- Your information: including your company name, phone number and any other information that may be relevant to your account.
- Your Order Information, including the quantity of Armour Stone you require, the size of stone you are looking for (please provide a range, for example 16-20" H) and your preferred pickup date.
- What type of truck you will be sending in to pick up the stone. All trucks have different load times, it is very important that we know the type of truck coming so we can schedule a loading time.

Cracking & Fracturing

We cannot guarantee the stone will not crack or break as we do not measure or inspect the pieces.

What we will do is minimize the risk by dropping each individual piece on the ground or on another stone to 'hopefully' knock off any loose edges or identify weak areas and they should break off. This process does help but does not eliminate the chance that corners won't break off when the material is dropped into the bin or dumped at the customer's location.

Each time the material is knocked around, dumped, reloaded etc., it has the potential to develop weak areas as will any stone taken out of its natural state.

If you wish to ensure no hairline cracks, size, and stone condition, we will require you or a representative of your company to come and select and mark each stone to ensure you receive exactly what you require.



Winter Weather & Armour Stone

During the winter months Armour Stone runs a much greater risk of moisture entering through hairline cracks, causing the rock to split or crack. This is especially true when under the stress of being lifted, loaded, pushed on site, and bumped with bobcats during placement.

Although we will do everything, we can to minimize the risk by dropping the rocks repeatedly before loading or shipping, this time of year is not ideal for Armour Stone purchasing or delivery.

We do advise that our customers wait for a fresh spring blast before purchasing Armour to ensure the quality of stone they have grown to expect from our Quarry.

However, if you do find that you require Armour Stone through the winter months, we would advise that you or a representative of your company visit our site and select the stone in person to ensure the condition of the stone meets your requirements.

Dufferin Aggregates

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